

Yeomans Masterclasses – Booking Terms and Conditions

Masterclass Group Sizes	<p>The maximum number of attendees for any Yeomans Masterclass held at Yeomans Head Office will be 8 people. Numbers may differ when courses are held in alternative locations</p>
Masterclass Times	<p>Masterclasses run from 10:00-15:30 (unless otherwise advised)</p>
Masterclass costs	<p>Ticket prices for each Masterclass will be clearly displayed alongside course information and on the booking form relating to specific Masterclasses.</p> <p>Where more than one person from an organisation wishes to attend a Masterclass – if space is available, Yeomans is able to offer a discretionary reduction in the course price for additional attendees.</p> <p>Where an attendee books to attend more than one Yeomans Masterclass in the same calendar year, Yeomans is able to offer a discretionary reduction to the ticket price (beyond the first Masterclass booked).</p> <p>Please note:</p> <ul style="list-style-type: none"> • If you believe you are eligible for a ticket price reduction as described above please contact us to discuss the level of discount available prior to confirming your booking on the Masterclass. • Reductions do not apply to spaces that are covered by a Yeomans Masterclass grant (as outlined below).
Grant System	<p>Organisations are able to apply to Yeomans for a grant to cover the cost of attending our Masterclasses. (Further details are provided on course application forms)</p> <p>Please note: We cannot guarantee that grant funded spaces will be available for all Yeomans Masterclasses. Applications are individually considered and grant awards are made on a case by case basis. Yeomans' decision to award grant places is final and no correspondence will be entered into.</p>
Cancellation fees	<p>In the event of Yeomans cancelling a Masterclass – delegate payments will be refunded.</p> <p>If a confirmed delegate is unable to attend a Masterclass they have booked onto, they may transfer their place to another attendee from the same organisation for no extra charge (up to 1 week before the event).</p> <p>If a confirmed delegate cancels their place within 1 week of the event, or does not arrive on the day they will receive no refund (if they had paid for their place), or in the event of grant recipients, they will be charged the full course rate as advertised in the course booking information.</p> <p>Please note: Any cancellations must be made in writing and will be deemed as received on the date that they are acknowledged by Yeomans</p>